



Dimplex[®]

DGR Series

Outdoor Infrared Propane
and Natural Gas Heaters

What We Can Expect From This Season?

Outdoor Hospitality/Restaurant Programs Across North America:

- Re-opening of in-person dining
- Loosened of local regulations to allow patios on sidewalks, parking lots, etc.
- Soaring demand for outdoor heat

Are you ready for it?

Outdoor Heat - Market Overview

Outdoor living and dining is one of the biggest commercial and consumer trends for 2021.

Capitalize today!

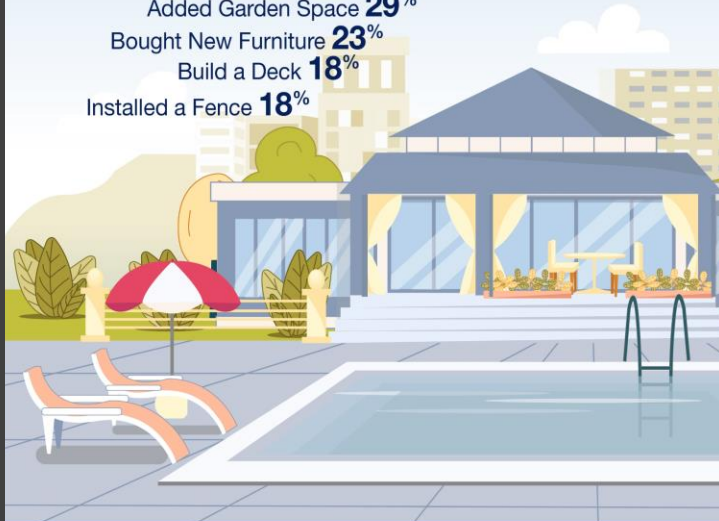
Our Outdoor Living Spaces are **More Valuable Than Ever Before**
Says **90%** of Americans

What are we **doing more outdoors:**

Relaxing 53%	Exercising 27%
Grilling 49%	Dining 27%
Gardening 41%	Entertaining 26%
Playing with Pets 39%	Playing with Kids 21%

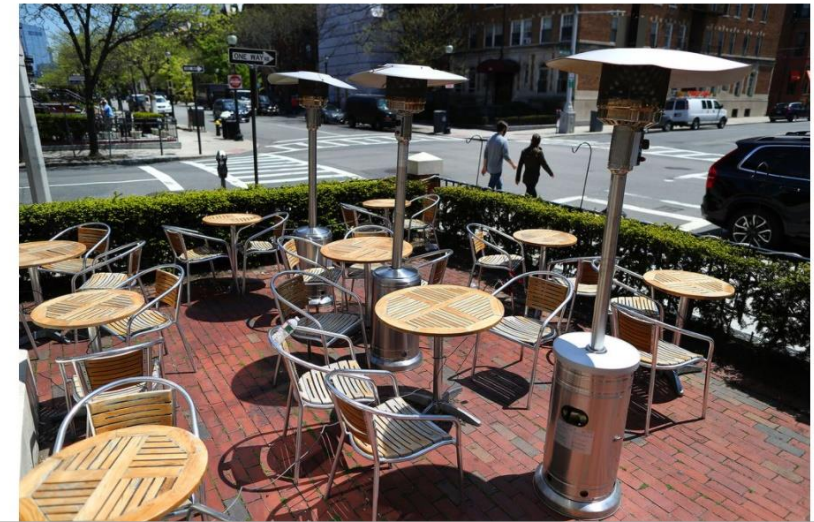
78% made **outdoor upgrades** during COVID-19:

Planted Trees 38%
Added Garden Space 29%
Bought New Furniture 23%
Build a Deck 18%
Installed a Fence 18%



Once a summertime luxury, outdoor dining may be the rule when restaurants reopen

By Matt Stout and Janelle Nanos Globe Staff, Updated May 27, 2020, 8:36 p.m.



An online survey to 1,000 nationally representative adults ages 18+ between January 4 and 8, 2021- conducted on behalf of the International Casual Furnishings Association and American Home Furnishings Alliance by Wakefield Research.

Outdoor Living Is A Key Part Of The New Normal

THE FUTURE FOR OUTDOOR SPACES IS BRIGHT



of respondents said having additional outdoor space became fore important to them in 2020.

Respondents said they transformed their outdoor spaces into...



31 %

**AN OUTDOOR
ESCAPE**



24 %

**SOCIALLY DISTANT
SOCIALIZING
DESTINATIONS**



21 %

**GROCERY STORE
PRODUCE AISLES**
by growing their own food



15 %

**KIDS
SUMMER
CAMP**



In 2021, outdoor adventure awaits...

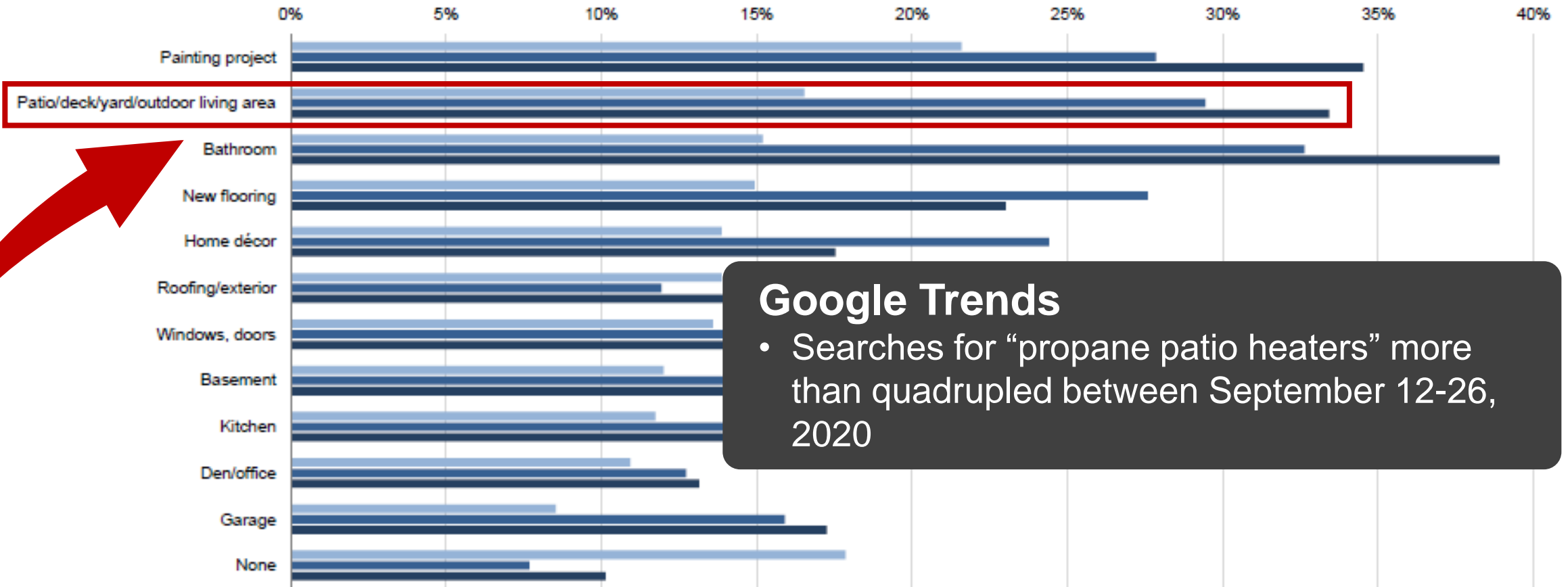
of consumers surveyed are ready to put their green thumb to the test and 45% are planning to create or improve an outdoor living space in 2021.

<https://storebrands.com/home-improvement-trend-will-continue-2021>

Market Highlights - Consumer Shopping Habits

Which projects do you have planned for the upcoming year?

■ February 2, 2021 ■ March 2, 2021 ■ April 9, 2021

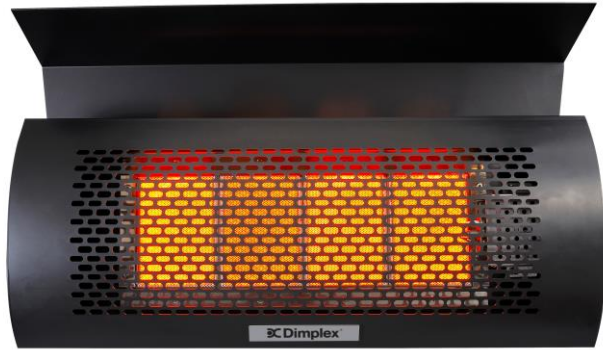


Google Trends

- Searches for “propane patio heaters” more than quadrupled between September 12-26, 2020

Source: CRC Homeowner Survey | April 2021, 365 DIY respondents
Google Date Trends – September 2020
<https://oilandenergyonline.com/articles/all/propane-patio-heater-rush-2020/>

Why Choose DGR Series Outdoor Infrared Propane and Natural Gas Heaters?



Wall-mount – Natural Gas
DGR32WNG

High Performance Heat

Commercial grade 4 tile ceramic burner produces 31,500 BTU of heat

Premium Quality

Durable stainless-steel head and world class wind protection rating

Directional Heating

Design focuses heat in a wide, but concentrated area for improved performance over 360-degree heaters



Stand – Propane
DGR32PLP

DGR Series Outdoor Infrared Propane and Natural Gas Heaters

Advanced Safety Features

World-class Wind Protection

Up to 9.9 mph (16 km/hr.), prevents the heater from tipping over or extinguishing.

Protective Grille/Reflector

Contains flames and keeps surrounding surfaces cool.

Safety Tilt Switch

Ensures safe operation and automatically stops the flow of fuel if the unit tips or was installed incorrectly (DGR32PLP only).



DGR Series - Accessories

An opportunity for customized installations and add-on sales!



DGRPOLE-WM Ceiling-mount Bracket

- Suspends heater from the ceiling
- Compatible with DGR32WNG (sold separately)



DGRSHIELD Low Clearance Heat Shield

- Optional shield allows for 12" (30.5 cm) overhead clearance
- Compatible with DGR32WNG/DGR32PLP (sold separately)



TGHCOVER Stand Cover

- Protects the heater against the elements when not in use
- Weather-resistant material and heavy-duty zipper
- Compatible with DGR32PLP (sold separately)

DGR32PLP

Outdoor Infrared Propane Heater

Key Features

Vertical Design

- The DGR portable is tall, keeping the heater safely out of reach and providing a large, even heating area
- Reduces the risk of tipping, which occurs with canopy style heaters

Built-in Wheels

- Heat when and where you want it, ensuring guests are warm and comfortable

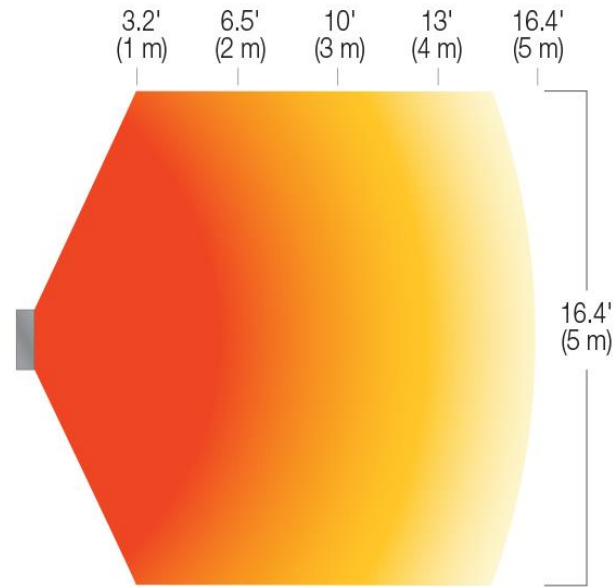
Quality, Durable Construction

- Sturdy, weather-proof design keeps the product grounded – no need for added weight/sandbags, like some competitive models

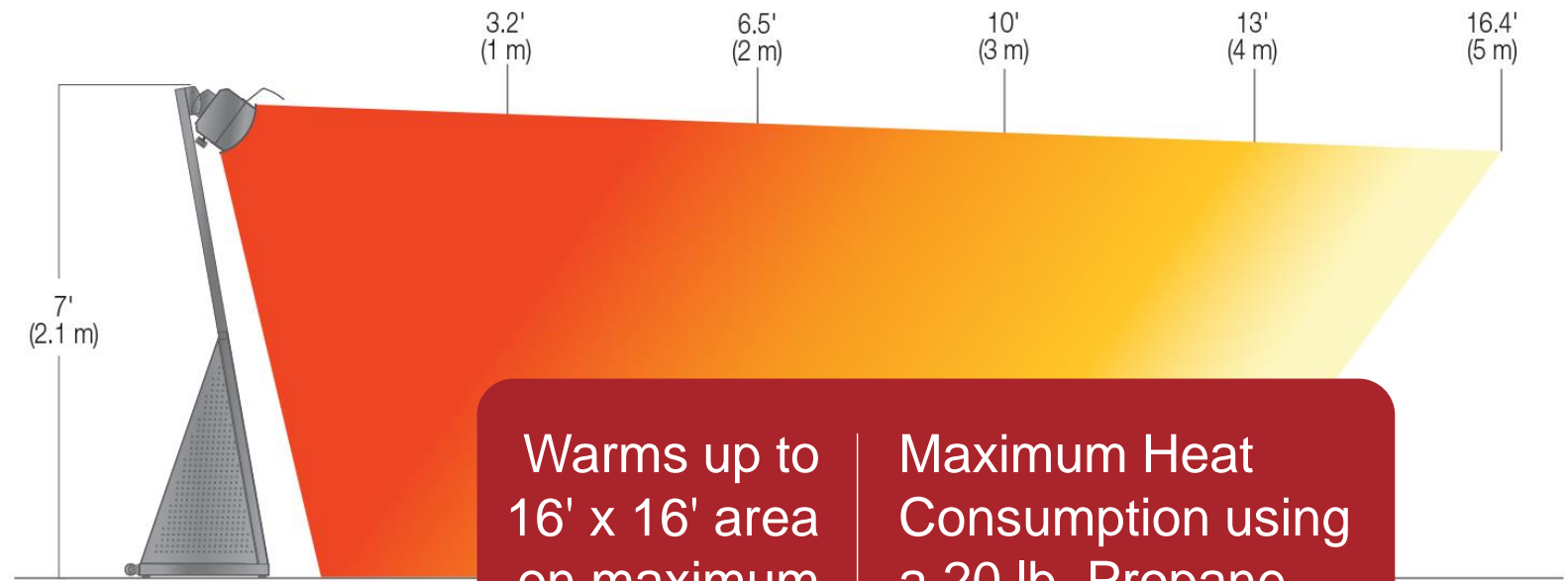


DGR32PLP Outdoor Infrared Propane Heater

TOP PROFILE



SIDE PROFILE



Warms up to
16' x 16' area
on maximum
output

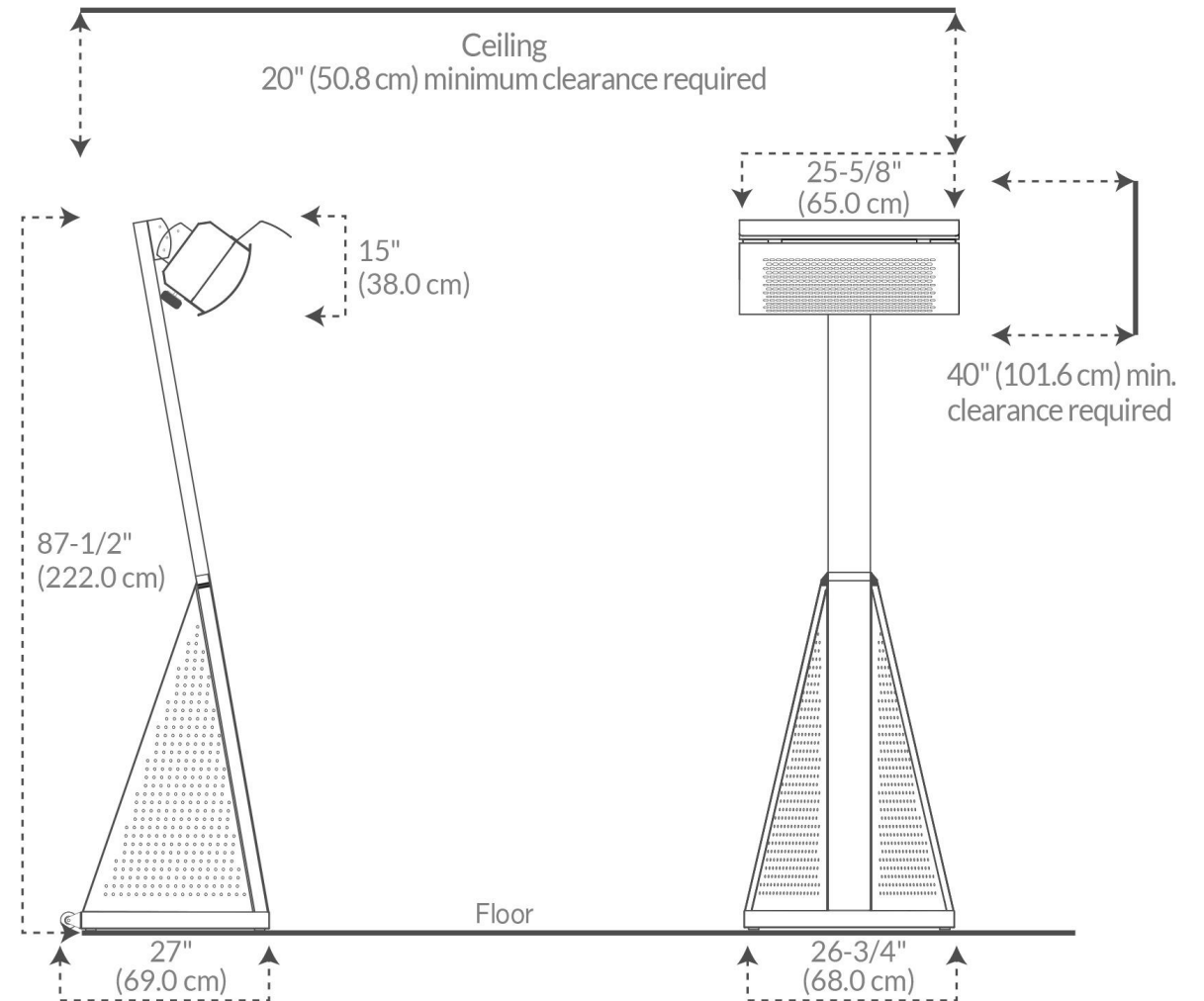
Maximum Heat
Consumption using
a 20 lb. Propane
Tank = 13 hours

<https://oilandenergyonline.com/articles/all/propane-patio-heater-rush-2020/>
*Heat maps are based on average conditions and may not be exactly as shown.

DGR32PLP Outdoor Infrared Propane Heater

Installation & Clearances

- Some assembly required
- For outdoor use in well-ventilated areas
- Place the product on level ground to ensure safety and stability
- Ensure all safety clearances are followed, reference the owners guide for additional details



Note: Suitable for outdoor use only.

Residential



Simply connect the propane tank and place – it's that easy! Perfect for residential or commercial spaces where a permanent installation is not required.

Commercial



Fueling The Outdoor Infrared Propane Heater

The DGR32PLP heater is compatible with a 20 lb. (9 kg) propane tank



Propane regulator included - 5/8"-18UNF (3/8" SAE)



Strap firmly holds the propane tank in place, no extra weight or sand required



Discreetly hide the propane tank with the included cover

DGR32PLP

Key Features

Built-in
Heat Shield

Commercial grade 4 tile ceramic
burner - 31,500 BTU of heat

stainless steel with high
temperature paint coating

Discrete
propane tank
storage



Easily move and
store with hidden
built-in wheels



Convenient, easy-to-use
electronic ignition -
powered by 1 AA battery

DGR32WNG

Outdoor Infrared - Natural Gas

Innovative Design

Compact, space-saving design – discreetly installs high up on a wall or ceiling bracket (sold separately)

Natural Gas Fuel Source – connect to a natural gas line during installation and never worry about refilling a propane tank

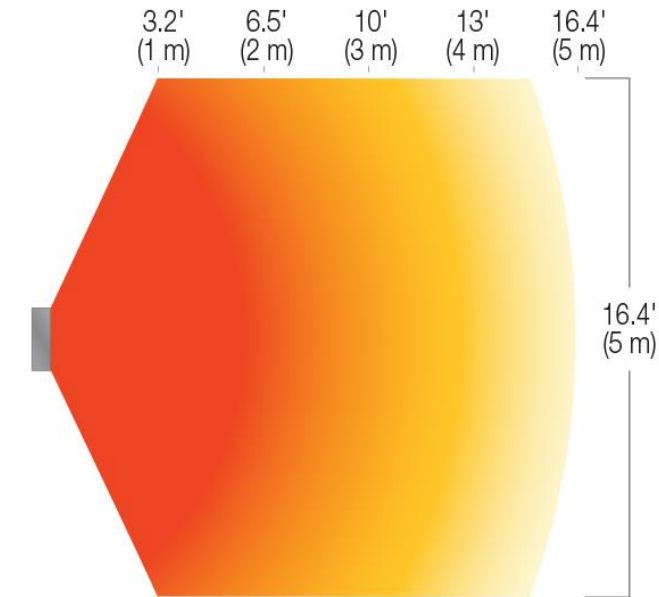
Superior Construction

- Minimal assembly required, easily attach the included reflector for a 20" clearance or purchase the optional reflector for a low 12" clearance
- Wall-mount bracket allows for multiple mounting angles, direct heat where it is needed.
- Weather-proof design, 1-year limited warranty

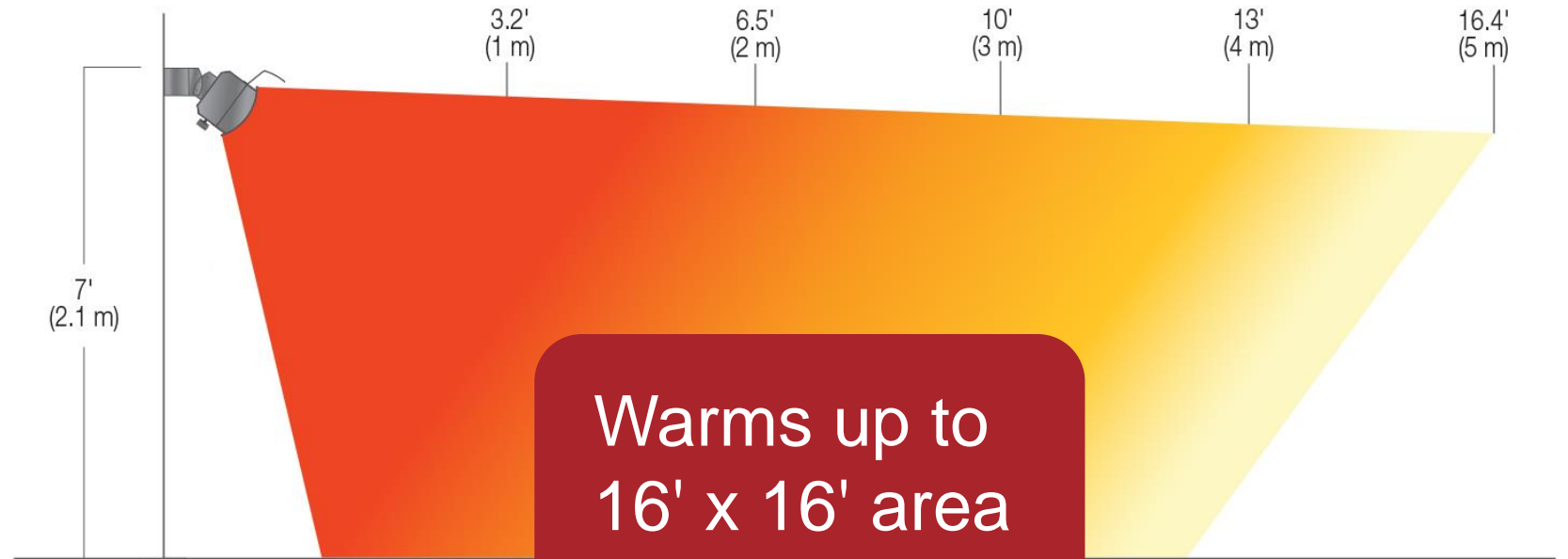


DGR32WNG Outdoor Infrared – Natural Gas

TOP PROFILE



SIDE PROFILE

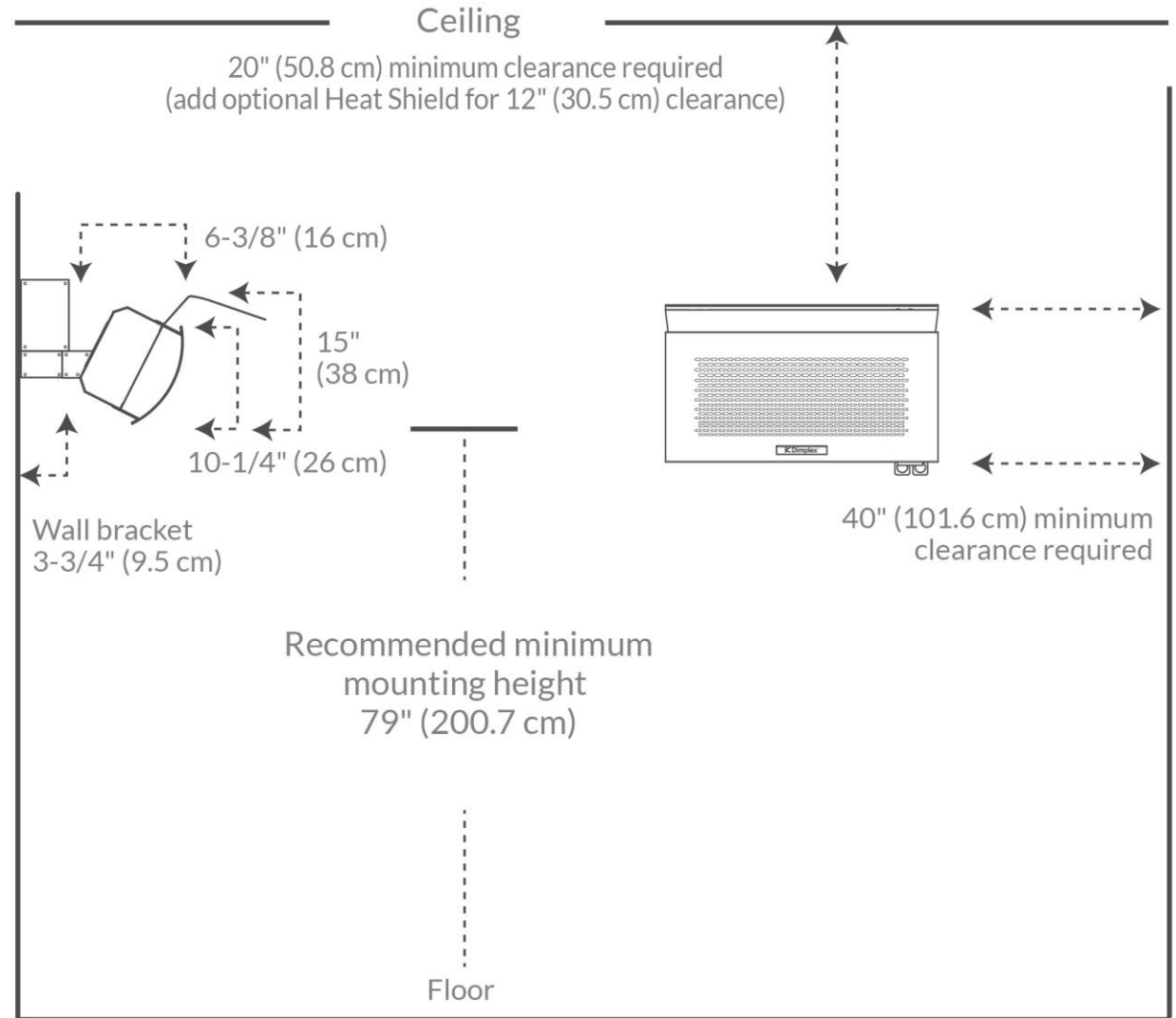


Warms up to
16' x 16' area
on maximum
output

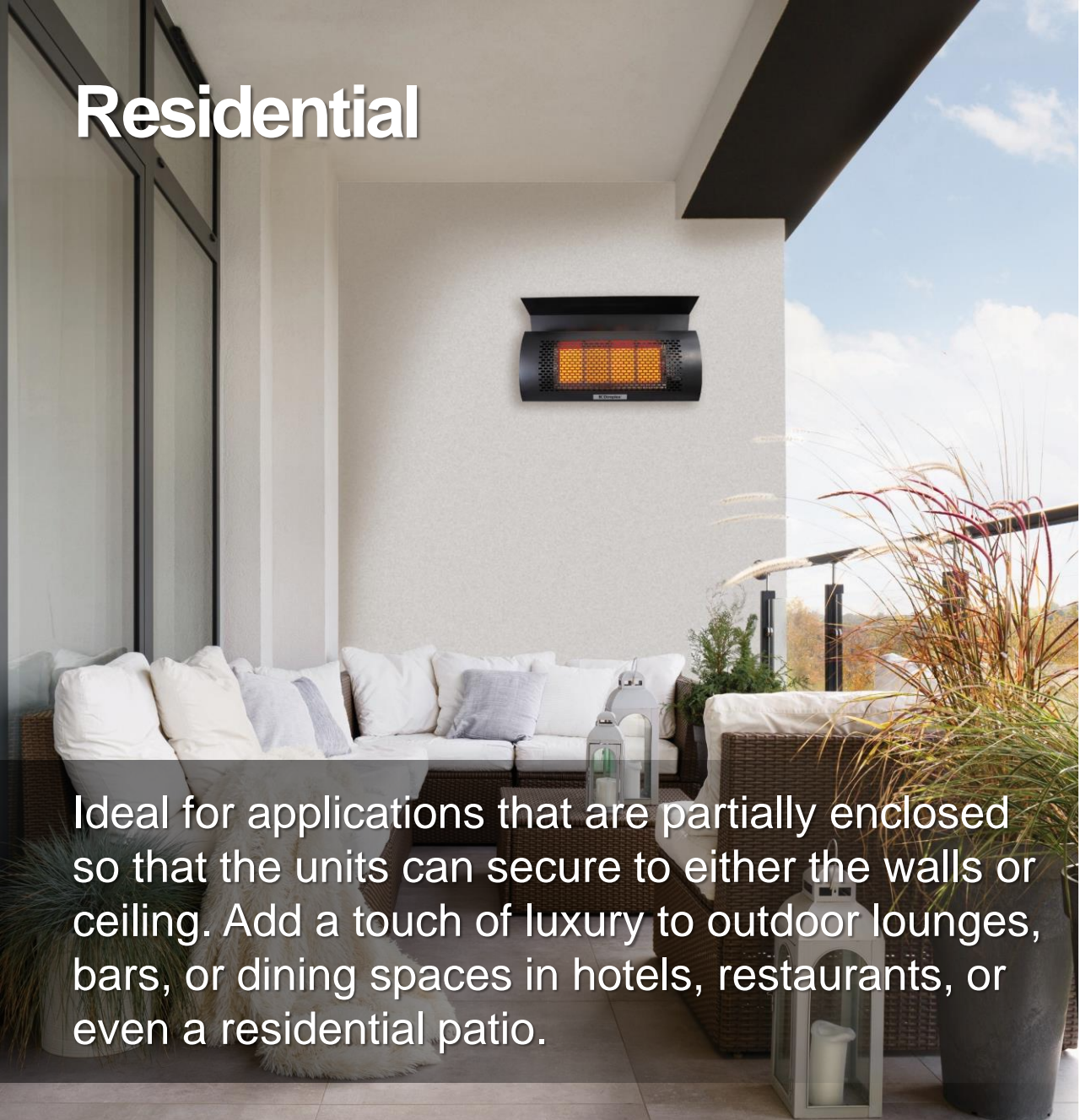
DGR32WNG Outdoor Infrared Natural Gas Heater

Installation

- Minimal assembly required
- Strategically place heaters in cooler seating/dining areas to ensure guests are comfortable
- This appliance is for outdoor use only and should be positioned in a well-ventilated area
- Ensure all safety clearances are followed, reference the owners guide for additional details



Residential



Ideal for applications that are partially enclosed so that the units can secure to either the walls or ceiling. Add a touch of luxury to outdoor lounges, bars, or dining spaces in hotels, restaurants, or even a residential patio.

Commercial



DGR32PLP Outdoor Infrared Propane Heater



DGR32PLP Outdoor Infrared Propane Heater

Features

- 4 tile (31,500 BTU) commercial quality ceramic burner
- Fuel source: connect to a hidden 20lb. (9kg) Propane tank (not included)
- Electronic finger pull ignition and turn off
- World class wind protection rating 9.9 mph (16 km/h)
- Head is constructed from stainless steel with high temperature paint coating and stand is E-coated mild steel with powder coated finish
- Protective grille and reflector included as standard, to guarantee safe operation.
- Built in wheels for easy portability and storage
- 1-year limited warranty

DGR Series Heater

Item Number: DGR32PLP

Color: Black

UPC: 781052139251

Unit Dimensions (Installed)

Product Width	26.75"	68 cm
Product Height	87.5"	222.0 cm
Product Depth	27"	69.0 cm
Packaging Weight	70.5 lb	32 kg
Shipping Weight	TBD	TBD

MSRP (CAD): \$1599.99

MSRP (USD): \$1199.99

DGR32WNG Outdoor Infrared Natural Gas Heater



DGR32WNG Outdoor Infrared Natural Gas Heater

Features

- 4 tile (31,500 BTU) commercial quality ceramic burner
- Fuel source: connect to a natural gas line
- Head is constructed from stainless steel with high temperature paint coating
- Electronic finger pull ignition and flame failure device
- World class wind protection rating at 16 km an hour
- Protective grille and reflector included as standard, for safe operation. Reflector is compatible with a 20" clearance, Optional low 12" clearance heat shield (DGRSHIELD) sold separately
- Wall mounting bracket allows for multiple mounting angles and is extremely robust to provide strength and support.
- 1-year limited warranty

DGR Series Heater

Item Number: DGR32WNG

Color: Black

UPC: 781052139244

Unit Dimensions (Installed)

Product Width	25.5"	65 cm
Product Height	16"	40.6 cm
Product Depth	12.5"	31.8 cm
Packaging Weight	25.4 lb	11.5 kg
Shipping Weight	TBD	TBD

MSRP (CAD): \$1329.99

MSRP (USD): \$ 999.99

DGR Series

Key Takeaways

What makes Dimplex product unique and different from others in market?

Two models to choose from: portable and propane or installed natural gas

Stylish, high-performance heating with up to 31,500 BTU

Directional heating for up to 16' x 16' (5 m x 5 m) area

Full range of advanced safety features:

- Safety tilt switch
- Wind protection that reduces the risk of tipping
- High-mounted design keeps the heater safely out of reach



About Glen Dimplex Americas

We are a single organization called Glen Dimplex Americas that operates in North, Central and South America. We are privately owned by The Glen Dimplex Group - the world's largest manufacturer of electrical heating, and who also holds significant global market positions in domestic appliances, cooling, ventilation, and renewable energy solutions.

- Headquartered in Ontario, Canada
- 3 Distribution Centers
- 1 Manufacturing Facility
- 50+ Patents
- Operates in United States, Canada, Mexico & South America
- 220+ Employees

GlenDimplex
AMERICAS





**If you have any questions,
contact your sales rep today.**